

STAY AT US

TERMS AND CONDITIONS

The following terms and conditions apply to the services offered by StayAtUs.com (hereafter referred to as “StayAtUs”) By accessing, browsing or in any other form making use of the website the user acknowledges and agrees to have read, understood and agreed to these terms and conditions (including privacy policy).

The content of the website (content, infrastructure and reservation service) provided on these pages and through the website (the “service”) is owned, operated and provided by StayAtUs.com and are subject to the our terms and conditions.

The website StayAtUs provides an online platform through which users and accommodations providers “hotel(s)” can communicate for reservations without paying commissions. StayAtUs is not responsible for the nature or content of communication between users and accommodation providers “hotels”.

The prices and/or discount percentages on our website are valid per room and will be shown including taxes (unless indicated otherwise). The prices and/or discount rates of hotel rooms are determined by the accommodations provider and may vary from week to week. These changes do not affect reservations already in place, which are accepted by the accommodations provider. Additionally, due to the fluctuations in the foreign exchange markets there may be differences between offers quoted on the website and actual prices charged.

Accommodation providers reserve the right to withdraw and/or change their offer at any time. Similarly, users are under no financial or other obligation to accept the offers provided by accommodation providers.

The discount percentages are entirely up to the accommodations providers. Because StayAtUs doesn't work with commission fees, the accommodation provider save on average 20% commission. The only requirement StayAtUs makes is to give a minimum discount of 7% to our users.

StayAtUs is no party in payments between the user and the hotel. The user agrees to pay the offer directly to the hotel provider, at reservation or by checking in or out the hotel. Payment terms and cancellation policies are subject to the terms and conditions of each hotel. By making a reservation definite (“booking”) the user enters into a direct (legally binding) contractual relationship with the accommodations provider.

Information on the website is provided to StayAtUs by the hotels and other public sources. Accommodation providers are given access to their direct booking system or their channelmanagers. The accommodation providers or their channelmanagers are responsible for updating the information, the accuracy, completeness and correctness of the information displayed at the StayAtUs website.

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StayAtUs will not be liable for any errors, inaccurate, misleading or untrue information or non-delivery of information. Also not be liable for any possible damage incurred by booking a accommodation through our website. In case we're responsible, the only liability might be regarding verifiable damage directly incurred or suffered due to shortcomings in our services. Our liability is restricted to the subscription fee based with a maximum of three months.

StayAtUs is not responsible, nor liable, for events or incidents which occur outside of our control or without our influence. Such events may include, but are not limited to, force majeure, fire, hacking, as well as enforced sanctions of authorized agencies.

StayAtUs is not responsible for the quality, service level, qualification or rating of any of the accommodations displayed on our website. Any comments or complaints about the inaccuracy of descriptions should be made directly to the individual hotel in question.

Through completing and submitting forms on our website, the user agrees to our terms & conditions. In addition the user agrees to be contacted by e-mail or telephone. Accommodation providers reserve the right to withdraw and/or change their offer at any time. Similarly, users are under no financial or other obligation to accept the offers provided by accommodation providers.

Upon making a booking, the user agrees to provide their credit card information to the accommodation provider for the purpose of transmitting this data securely to accommodation providers for pre-authorisation. Under no circumstances will StayAtUs perform any financial transactions using the gained credit card information.

By making a booking through our website, the user agrees to the possibility of being contacted by StayAtUs for receiving feedback regarding the experience of using the website and for verification of the provided data.

Unless stated otherwise, the software required for our services or available at or used by our website and the intellectual property rights (including the copyrights) of the contents and information of and material on our website are owned by StayAtUs.

StayAtUs is entitled to change the Terms and Conditions at any time. This might be related to, though not exclusively, the following reasons: Change of procedures, change of legal regulations and requirements.

Our Terms and Conditions are subject to Dutch legislation. Disputes will be presented to the Court of Utrecht in the Netherlands.